

Questionnaire for Managers:

1. Name: _____
2. Age: _____
3. Education: _____
4. Income: _____
5. Experience years: _____
6. Name of your restaurant: _____
7. Average Monthly sales of Restaurant: _____
8. Total Number of Kitchen staff and catering staff in your Restaurant? _____
9. What is the Size of your restaurant?
Small Medium Large
10. Is there washroom near production area?
Yes No
11. Is the ventilation of washroom inside or outside?

12. How you treat the leftover food i.e. Distributed among
The poor The lower staff Treated as waste.
13. Is there any Internal Environmental system in your restaurant?
Yes No
14. If YES who perform the Environmental auditor?
Government auditor Private auditor
15. Please provide the following information:

13. How the waste is disposed of?

Through sanitation authority of city through own restaurant sanitation system

14. What is the frequency of Waste disposal?

Once a week Twice a week Daily

Questionnaire for Customer:

1. Name:

2. Age:

3. Education:

4. Gender:

5. Monthly Income:

6. Which of the following food items (meals) you like most? (Tick one option)

a. Pakistani(desi) **b.** Chinese **c.** Continental **d.** Sea food

7. Do you have any type of membership related to restaurant?

Yes No

8. Is the kitchen open to you for the visit?

Yes No

9. Are you satisfied with the cleanliness of sitting environment?

Yes No

10. Is there any separate area for families?

Yes No

11. If Yes are you satisfied?

Yes No

12. Are you satisfied with the meal delivery time?

Yes No

13. Do you find the location of restaurant scenically beautiful?

Yes No

14. Is the restaurant near noisy area?

Yes

No

15. Is there separate area for smoking?

Yes

No

16. Do you have any knowledge about environmental laws and practices?

Yes

No

17. From environment point of view about which you are more concern?

Food

Sitting environment

location of hotel

18. If strict environmental laws and practices are applied to the restaurant are you willing to pay more for this food item?