

PERFORMANCE EVALUATION AGAINST STANDARDS

**Dr. Abdul Qayyum
Director QEC**

QUALITY ENHANCEMENT CELL

**PAKISTAN INSTITUTE OF
DEVELOPMENT ECONOMICS,
ISLAMABAD**

Mission Statement and Goals

- Q.1 Is there any Mission/Vision statement of the Institution?
 - Annual Report
 - Prospectus
 - PIDE Catalogue
 - Website
 - Any Other Public display notice
- Q. 2. What was the process for development of mission & its periodic review.
 - Members of the Committee/ minutes/ review reports /Any record of mission development approval of Authorities .
 - Any old versions of mission statement in record
 - Any other relevant document

Mission Statement and Goals

- **Q. 3. Is mission shared with in the Institution and with other stakeholders publically?**
 - Advertisement copy/exhibition/catalogue etc.
 - Copy of relevant web page
 - Name of responsible body for public disclosure and feedback on mission
 - Any other document to share mission with faculty, students etc.
- **Q. 4. What is process of integration of mission into goals and activities?**
 - Copy of mission circulation letter to all departments etc
 - Name of the Committee/Body for monitoring on accomplishment of mission/goals.
 - Name of responsible office/body for integration and review of mission
 - Any other related documents

Planning and Evaluation

- Q.1 What is the formal system of planning and evaluation?
 - Copy of the SOPs/Guidelines/Rules etc
 - List of Departments/Committees involved in Planning
 - Any other related documents
- Q. 2. How the planning is integrated with the goals, achievements and future engagements?
 - Copy of strategic/ financial plans in last two years
 - SOPs for integration of results into planning any other related documents.
 - Planning review reports
 - Event/academic calendar
 - Any other related documents

Planning and Evaluation

- **Q. 3. What is process of approval of plans both financial and strategic?**
 - List of Committees/TORs
 - Minutes of the Syndicate/Senate meeting in which strategic/financial plans are approved
 - Copy of strategic and financial plans related Agenda items of Syndicate/Senate
 - Copy of annual budget report
 - Any other related documents
- **Q. 4. Whether budget is allocated in accordance with strategic plans?**
 - Annual Balance Sheet/ review reports
 - Minutes of review meetings/ Approval of Syndicate /governing body
 - Budget Allocation formulae
 - Any other related documents

Organization and Governance

- **Q. 1. Does the institution have published University Calendar and when published last time?**
 - Handbook
 - Guidelines etc
 - Academic calendar
 - List of university statutory bodies and their TORs
 - University Act
 - Any other relevant document
- **Q. 2. As per statutory requirements how **many meetings of the governing** bodies like **Senate/syndicate/BOG** held annually?**
 - Copies of Meeting notifications
 - Copy of the statutory requirements document regarding these meetings.
 - Name of the office responsible and system for organizing these meetings
 - SOPs of compliance of minutes & name of responsible office/body
 - Letter of circulation of approved minutes

Organization and Governance

- Q. 3. How much percentage of agenda items of **statutory body meetings** is related with **Administrative** as compared to academic issues?
 - Working papers for the meetings within last two years
 - Agenda of the last two meetings
 - Any other related proof for such analysis
 - Minutes compliance report
 - Minutes of the last two meetings
- Q. 4. Is there any practice of using **emergency powers** and how frequently it is used **annually**?
 - List of Cases in which emergency power used during last two years.
 - Letter/notifications regarding use of emergency powers in last two years
 - SOPs for use of emergency powers
 - Any other documents related to record of use of emergency powers annually
 - Names of committees/bodies regarding which emergency power was exercised during last two years such as BASR, Academic Council etc

Integrity

- **Q. 1. Is there any committee for redressing the complaints/ grievances of faculty/employ/students?**
 - Copy of **Notification and TORs**
 - Name of dealing office/body for addressing grievances
 - Number of complaints/problems attended during last/two years
 - Final decision making body in grievance cases
 - Evidence of communication of decision on grievances
 - Any other related document
- **Q. 2. Is there any mechanism to safeguard the conflict of interests?**
 - **SOPs for resolving conflicting issues**
 - List of cases which are received and resolved during last two years
 - Name of dealing office/body with conflict of interest situation
 - Review reports of the committees working on these issues
 - Any other related document

Integrity

- Q. 3. Is there any system for monitoring ethical standards in research/scholarly works?
 - **Notification of implementation of HEC's Plagiarism** Policy/Plagiarism Standing committee
 - Evidence of external evaluation of PhD theses from academically advanced countries
 - Usage report of turnitin anti- plagiarism for last year
 - Any other related document
- Q. 4. Is there any system of **peer evaluation/ QA** assessment at programme or institutional level?
 - External/peer evaluation accreditation reports
 - No. of self-assessment reports
 - Detail of budget spend on such activities during last two years
 - Any other related document

Faculty

- **Q.1 Does the University has implemented faculty appointment criteria of HEC?**
 - Copy of **Notifications**
 - Minutes of approving statutory bodies
 - Copy of criteria followed
 - Any other related document
- **Q. 2. Whether faculty is qualified to teach HEC approved curricula?**
 - Profile of faculty members
 - Copy of curricula for disciplines taught during previous/current semester/year
 - Meetings held during last two years for reviewing curricula
 - Course files mandatory/obligatory for faculty
 - Percentage of part time faculty
- **Q. 3. Academic Visits/Workshops/Seminars/Video Conferences/Meetings held during a year?**
 - List of Workshops/Seminars, Lectures, Academic Visits attended by faculty in 2 years
 - Papers/reports published by faculty members during last two years
 - List of faculty members participated in academic workshops/conferences etc
 - Any other related documents
- **Q. 4. How many scholarships/training local and foreign are offered to faculty members?**
 - List of faculty members in foreign countries for higher studies
 - List of faculty members in Pakistan for higher studies
 - List of faculty scholarships/training offered/ availed during last two years
 - Any other related document

Faculty

- **Q. 5. What is the **role of faculty** in fund raising / research output?**

List of earned Research projects/research funding generated in last two years

- Total M. Phil and PhD students produced during last two years
- Average annual Publications per faculty

- **Q. 6. What is the **faculty selection process**?**

- 1. List of faculty positions advertisements published in the print/electronics media during last two years
- 2. Notification of adoption of criteria prescribed by HEC for faculty appointment
- 3. Number of Selection Board meetings & minutes for last two years
- 4. List of faculty on contract without selection board recommendations
- Any other related document

- **Q. 7. What is the **frequency of meetings of Selection Board (SB)**?**

Meetings held during past/last two years/minutes

- List of employees promoted during past/last two years
- TORs of the Selection Board (members/their term etc)

- **Q. 8. What is the system to review/ analyze the **level of faculty satisfaction**?**

- Number of Faculty appointed during last two years
- Number of Faculty resigned/ terminated/ on deputation during last two years

Faculty satisfaction survey reports/mechanism/system

- Any other related document

Students

- **Q.1 Whether admission policies are developed in line with mission and available to stakeholders?**
 - Prospectus/other print/electronic media advertisement
 - List of academic programmes offered during last year
 - Evidences of merit lists display through print and electronic media
 - Any other related document
- **Q. 2. Is there any information displayed regarding recognition/ranking / accreditation status of the Institutions/Programmes**
 - Website Page/ published documents like prospectus reflecting the same
 - Copy of accreditation/ peer review reports if any
 - Accredited status mentioned in advertisements
 - Any other related documents
- **Q. 3. Is there any system of Graduate assessment/alumni survey etc.**
 - alumni Contact list/ survey reports
 - Graduate survey reports
 - Student satisfaction survey
 - SOPs for integration of Feedback
 - Any other related documents
- **Q. 4. Is there any mechanism of maintaining and sharing course files with students and receiving feedback?**
 - Course files
 - Student survey reports
 - Programme/course assessment Survey
 - Faculty assessment by student survey reports
- **Q. 5. Whether results of examination/assessment of assignments are displayed**
 - List of Examination Results displayed during last two years
 - Percentage of marked Assignments shared with students
 - Percentage of marked examination papers shared with students
 - Any other related documents

Institutional Resources

- **Q. 1. What is the formal **system of planning**, utilization of resources and evaluation in the context of mission achievements?**

1. Copy of the SOPs/Guidelines/Rules for resource allocation and utilization
- 2. Budget utilization reports/ balance sheets for last two years
- 3. List of strategic plans discussed/ approved during last two years
- 4. List of the financial plans discussed/ approved in last two years
- 5. Minutes of the meeting of the sub-committees/ finance committees etc.

- **Q. 2. Planning process for **utilization of resources****

- Budget/utilization reports/ annual balance sheet
- Minutes of the respective committee heads
- SOPs for resource need assessment under various
- Any other related documents

- **Q. 3. Whether **resource allocation** is meeting requirements of faculty, students and staff and contributing to mission of the institution?**

- List of representatives in resource allocation committees
- Minutes of the relevant committees
- SOPs for allocation of resources
- Any other related document

Institutional Resources

- Q. 4. Is there any **Master Plan and Life Cycle Management** plan of the University infrastructure?
 - Prospectus
 - List of PC-I/PC-IV during last two years
 - Any other related document
- Q. 5. What are the **financial/ Physical/HR** resources available?
 - Government funding , owned funding resources
 - Research project funding earned during last two years
 - List of buildings/hostels/units etc
 - List of available HR resources
 - List of vacant HR positions
- Q. 6. Is there any system for **purchase of educational item and other equipment's**?
 - List of Purchase Committee Members
 - Items/Equipment's/Books purchased during last/current year
 - SOPs for purchase/procurement

Curricula & Academic Programmes

- **Q.1 Are the academic programmes/ curricula approved by HEC?**
 - Notification /minutes of meetings/circulars
 - Copies of curricula
 - Any other related documents
- **Q. 2. Whether faculty is qualified to deliver the contents of curricula in desired manner? Does it support self-learning?**
 - List of faculty members with qualification/ faculty profile
 - Course files/course outlines shared with students
 - Faculty Assessment by students reports/surveys etc
- **Q. 3. Are the academic programmes/ curricula approved by HEC & reviewed regularly.**
 - Notification of adoption of curricula & copies of curricula
 - Minutes of meetings to review curricula etc.
 - Any other related document

Curricula & Academic Programmes

- **Q. 4. Whether infrastructure/lab facilities/equipment's/books are available to support the learning outcomes?**
 - List of labs/major equipment's
 - Library stock/Digital library facility
 - Any field work arrangements/internships, if applicable
 - Any other related documents
- **Q. 5. Whether curricula and syllabus are in line with mission of the institution?**
 - Copies of programme outcomes
 - Mission statement of the Institution
 - SOPs for integration of mission & programme outcomes
- **Q. 6. Whether programme outcomes and student learning is assessed in relation with goals and objectives of the academic programmes?**
 - Whether findings are used for bringing change into them?
 - Report of courses offered and results in the semester/year
 - Graduate survey reports/ alumni survey reports
 - SOPs for integration of survey results into future planning

Public Disclosure and Transparency

- **Q.1 Whether institution has developed website to make documents/policies accessible to public?**
 - Website address & contents
 - Public dealing office/responsibility
 - Mechanism of integration of public feedback
 - Any other related documents
- **Q. 2. Whether institution make announcement for admission, merit lists, and recruitments through electronic and print media?**
 - Advertisements made during last/last two year for admission & recruitments
 - Merit lists for students admissions published during last two years
 - Approving authority for advertisements/SOPs
 - Any other related documents
- **Q. 3. Is there any communication strategy developed for dissemination of regulations/rules and policies?**
 - Communication Strategy Documents / SOPs
 - List of events held during last two years/event calendar
 - Annual Progress report.
 - Any other related documents
- **Q. 4. Whether results of examination/assessment of assignments are communicated?**
 - Lists of Examination Results displayed during last two years
 - Percentage of marked Assignments shared with students
 - Percentage of marked examination papers shared with students
 - Any other related documents

Assessment & Quality Assurance

- **Q.1 Are there any Internal Quality Assurance (IQA) arrangements like Quality Enhancement Cell (QEC)?**
 - Notification of QEC establishment
 - Progress report of QECs
 - No. of departments went through self-Assessment system
 - Any other related document
- **Q. 2. Is there any process of self-assessment at programme & Institutional level?**
 - No. of self-assessment process
 - Departments/Programmes conducting self-assessment
 - Self-assessment reports & integration SOPs
- **Q. 3. Is there any compliance mechanism on self –assessment reports**
 - Action taken (list)/notifications
 - Authority to take action/ notification
 - System for integration of results of self-assessment reports/Name of respective officer
 - Any other related document

Assessment & Quality Assurance

- **Q. 4. Is there any External Quality Assurance arrangements?**
 - No. of programmes accredited by the councils
 - No. of councils visited university
 - Accreditation/ peer review reports
 - System for outcome based assessment /student satisfaction/graduate assessment survey
- **Q. 5. Is there any system of awareness on QA?**
 - Conference/workshops seminars meetings/arranged on QA
 - Conference/workshops seminars meetings/attended on QA
 - Vice Chancellors initiatives on QA and percentage of budget allocated /spent on QA during last two years
- **Q. 6. Is there any system to ensure that QA criteria of HEC are implemented?**
 - Evidence of implementation / notifications, circulars/minutes
 - Copy of implemented criteria
 - Compliance reports
 - Integration SOPs for QA reports into future planning

Student Support Services

- **Q.1 Is there any system of student support services?**
 - Student career counseling office
 - Budget allocated/ spent on such services during last two years
 - Identified budget head for the purpose
 - Existence of student placement office
- **Q. 2. Is there any system to inform students about these services and to identify students' needs?**
 - Student offices/DSA etc
 - Students bodies
 - Circulars/ notification / web display/student surveys
- **Q. 3. Is there any system of evaluation of standards of these services?**
 - Respective progress reports
 - No of beneficiaries in last two years
 - SOPs for student feedback to improve the services
 - Student satisfaction survey reports
- **Q. 4. Is there any process/offer of financial aid to students**
 - System to identify the financial needs of the students
 - Establishment of financial aid office
 - List of financial aid/scholarship programmes offered in last 2 years
 - Any other related document